

Customer Service Letter



To: **TaskLink Customers**

Date: **18-May-2011**

Subject: **Running TaskLink on Windows 7**

Document: **983-5054-001A**

Product: **TaskLink for RoadRunner, FlashPAK and FLX500**

Dear Data I/O Customer,

The next version of TaskLink, expected to release later this year, will run on Windows 7 for Data I/O RoadRunner, FlashPAK and FLX500 programmers with the requirements listed below. In the meantime, the current TaskLink Version, Ver 7.60, is supported on Windows 7 with the requirements listed below, but also with the exception that the Help files are not accessible.

TaskLink is **not** supported on Windows 7 for these products:

- Sprint Family (Octal, Quad, Dual, Optima, and Plus 48)
- Unifamily (UniSite, UniSite-xpi, 3980, 3980xpi, 3900, AutoSite, ProMaster, and 2900). (The Parallel Port interface driver used by these products is not compatible with the newer Operating Systems.)

For RoadRunner, FlashPAK and FLX500, there are two requirements for installing TaskLink on a computer with a Windows 7 Operating System: 1- you must be logged in as Administrator, and 2- *TaskLink for Windows* and *RRPTC.OCX* must be included in the list of programs allowed through the firewall to enable network operations. Instructions are detailed below.

Check that you have Administrator Permissions in Windows 7

1. Open the **Control Panel**.
2. When viewing by *Category* (versus *icons*) click **System and Security > Administrative Tools > Computer Management**. Expand **Local User and Groups** and click **Groups**. Double-click **Administrators**.

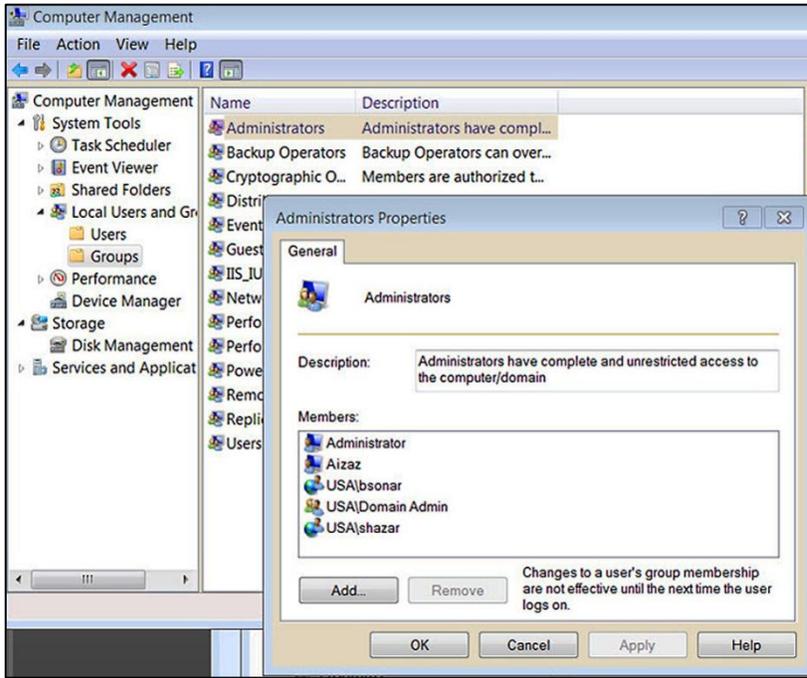


Figure 1: Windows 7 Administrators Properties Window

3. Verify that your login name is in the Members list. If not click **Add** and enter data. See your IT department for help.

Uninstall TaskLink if it was on Your PC when Upgraded to Windows 7

1. If TaskLink was on your PC when it was Upgraded to Windows 7 it still has your task files on it. Make a backup of your Task folder before continuing. See Figure 2.

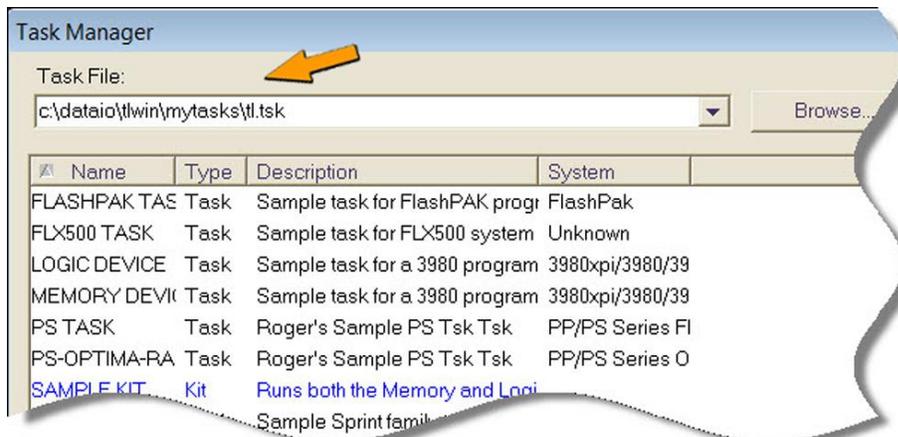


Figure 2: TaskLink's Task Manager displays the folder that your tasks are in at the top of the window.

2. Close TaskLink if open, and uninstall TaskLink using the Windows **Control Panel > Programs > Uninstall a Program**. Click *TaskLink for Windows* > **Uninstall**.

Install TaskLink onto Windows 7

1. Insert your TaskLink CD into the CD drive on your PC (or, in the case of PS Systems, it may be the PC in your PS Machine).
2. Run Setup.exe.
3. Follow on-screen instructions.
4. After finishing, if you see an error message popup that says 'This program might not have installed correctly,' you can ignore it and click **Cancel**. (A new section in the Windows OS application manifest tries to determine the versions of Windows that an application was designed to target.)

Allowing TaskLink Files through the Firewall

1. Open the **Control Panel**.
2. When viewing by *Category* (versus *icons*) click **System and Security > Windows Firewall**, and verify that your firewall is **On**.
If your firewall is **Off**, and you wish to leave it off (not recommended), then you can skip the remainder of these instructions. See Figure 3 below.

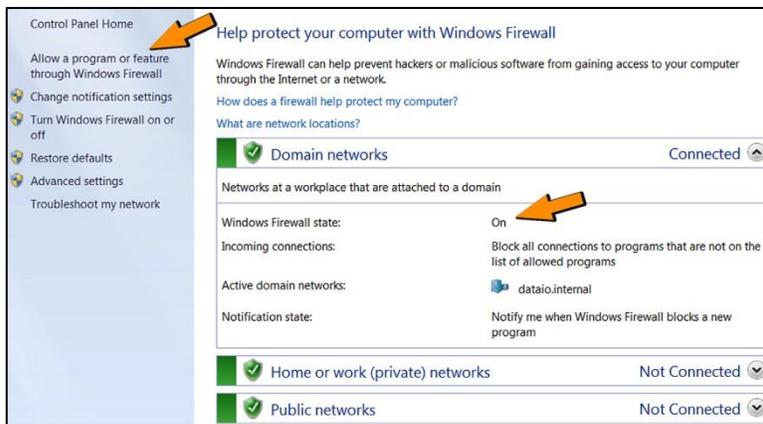


Figure 3: First, verify that your firewall is **On** in this window (Control Panel\System and Security\Windows Firewall).

3. In the left column click **Allow a program or feature through Windows Firewall**.
4. If your table rows are dimmed (un-editable) then click the **Change Settings** button.
5. Scroll down the table to TaskLink and click the box in the column named **Home/Work (Private)**. Check with your IT Department whether the **Public** column or **Domain** column (if available) should also be checked.

NOTE: If you don't see TaskLink in the list, click **Allow another program**. Scroll to *TaskLink for Windows* and click **Add** (see figure below). Then check the boxes as required.

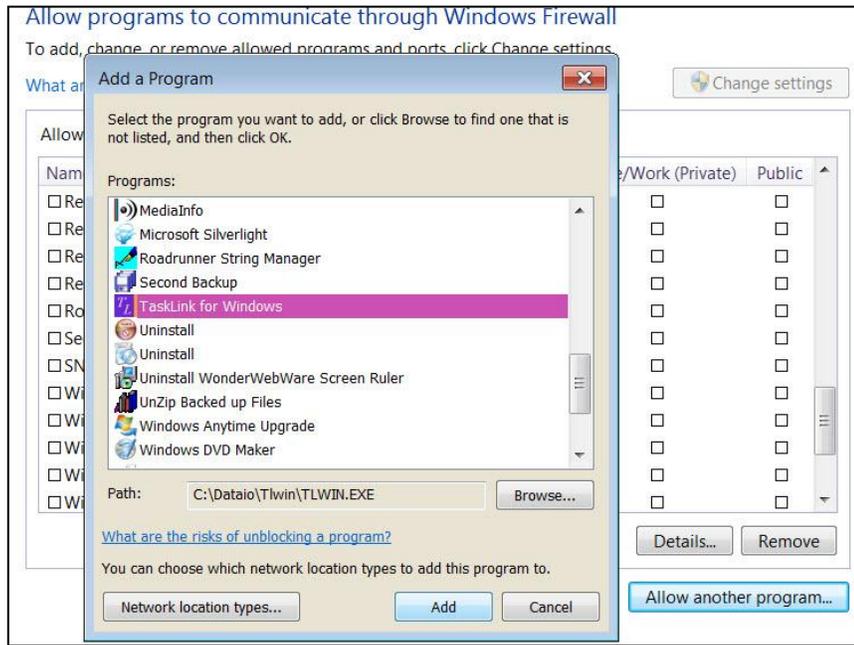


Figure 4: Select TaskLink in the window that appears after clicking Allow another program.

6. To allow the RrPtc.OCX program through, click **Allow another program**.
7. Click **Browse**.
8. Type RrPtc.OCX into the **File name** field and click **Open**. See Figure 5 below.

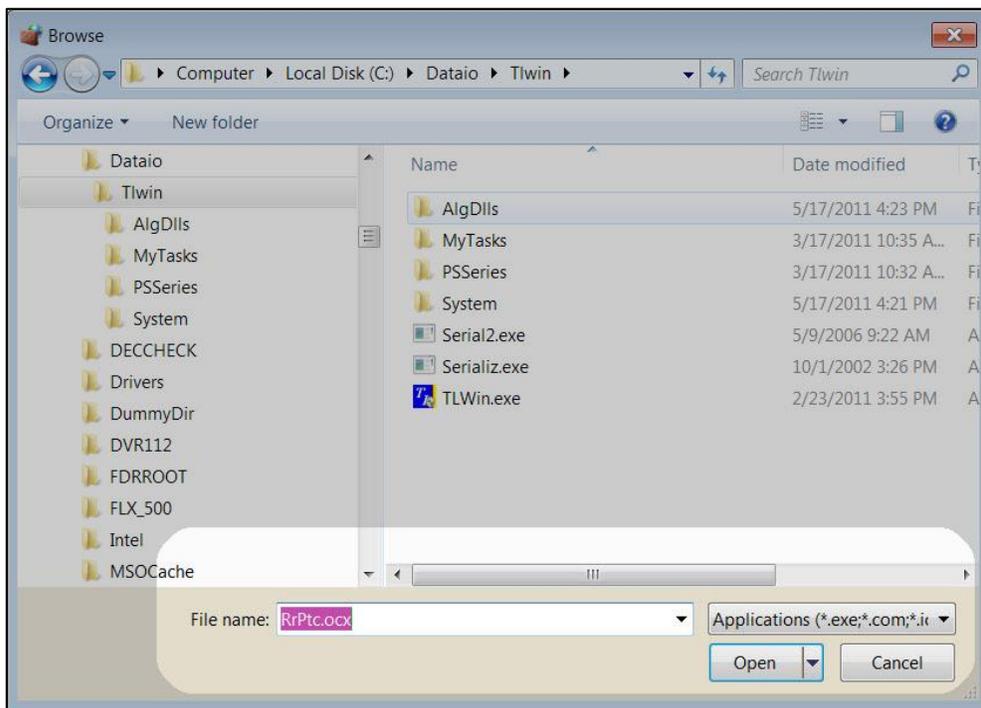


Figure 5: Type in the OCX program name.

9. Find RrPtc.OCX in the table and click the box in the column named **Home/Work (Private)**. Check with your IT Department whether the box in the **Public** column or **Domain** column (if available) should also be checked. These depend on your network topology.
10. Click **OK** to close the **Control Panel**.

If you need help, the best way to contact our Customer Service Department is on our Web site (www.dataio.com): click **Technical Support** button, enter the form data and click **Submit**. Your support is forwarded to the nearest Data I/O office or representative.